A.M. GEOCONSULT



## **CLIENT SURVEY**

We hope you are pleased with our service. To help us better serve you and other valuable clients in the future, kindly complete this survey and return it to us at your convenience. Please refer to our contact details below. Check the box that corresponds to your answer. Your responses will be held strictly confidential and will only be used to improve customer experience.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Do Not Know
Employees and services are reliable.						
Employees are courteous and friendly.						
Employees are responsive to client's needs.						
Employees are experts in their respective fields.						
Employees are hardworking and productive.						
Employees are quick, efficient, and organized with their jobs.						
Employees are neat and dressed appropriately.						
Services are priced fairly.						
Project reports are comprehensible, detailed, and accurate.						
Services offered are diverse.						
Equipment and facilities are complete, modern and well- maintained.						
Work environment is orderly and safe.						
Company provides excellent client support after project completion.						
My overall satisfaction with your service is high. I would recommend you to others.						
What do you like most about our company?	1	1				
What do you like least about our company?						
Additional comments/suggestions:						
Name (Optional)						
Job Title/Department						
Company						
Contact Number						
Project						
Signature and Date						

Thank you for your time and effort. Your feedback is valuable to us and is highly appreciated.